

Refund & Replacement Policy

At Essence of Allure, we take pride in creating high-quality handcrafted skincare and self-care products. Due to the personal nature of our products, we do not accept returns or exchanges. However, customer satisfaction is important to us. If your order arrives damaged, defective, or incorrect, we may offer a replacement on a case-by-case basis.

To request assistance, please contact our customer service team within 3 days of receiving your order at:

[✉ sales@essenceofallure.com](mailto:sales@essenceofallure.com)

When contacting us, please include:

- Your order number
- A description of the issue
- Clear photos of the product and packaging

Please note:

- Replacements are not guaranteed and are reviewed individually
- We do not offer refunds for used products
- Shipping costs are non-refundable

Essence of Allure reserves the right to refuse replacement requests that do not meet our policy guidelines.

Thank you for supporting Essence of Allure. We appreciate your trust in our products and are committed to providing a luxurious experience with every order.